Drawing Justice: Comics as Tools for Legal Literacy

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About me

- PhD, Translation Studies
 - Dissertation: How do images affect the translator's solutions?
- Post-doc: Sarjis research group
 - Word to Image (2020-2023) & Graphic Justice (2020-2024)
 - Turning documents into comics
- Currently: Principal Investigator
 - Contract language: From unsustainable jargon to clear sustainability communication (2024-2026)
 - More subtle forms of visualization
 - The Audiodescription Handbook (2024-2025)
 - Kaatra, Kaisa & Anne Ketola (2023). Selkokuvaopas [Picture communication guide]. The Finnish Center for Easy Language.

Finding ways to improve access to information

Using images with low-literate target users: Challenges and potential

What is lost, and what is gained when we translate words into images?

TYPICAL CHALLENGES

- What can we represent as an image (concrete vs. abstract content)?
- How do we represent people (the target user) in the image?
- How much content can we include?

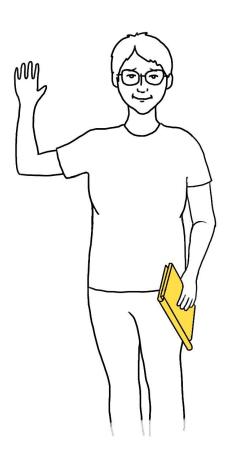
Images take up a lot of space ->

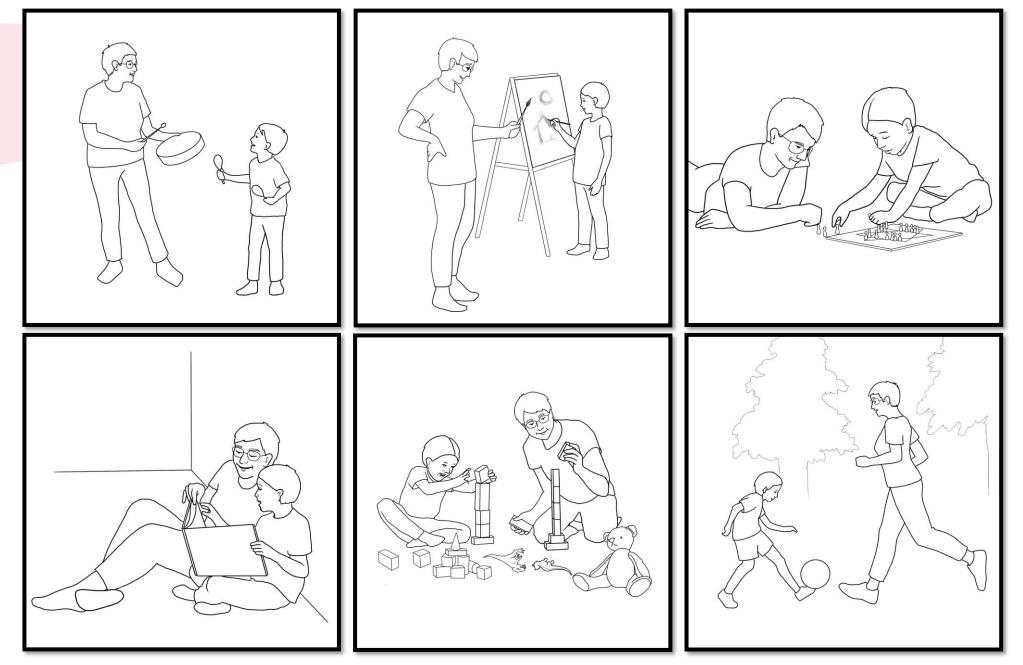
Comic-style documents are long ->

Only strictly essential information included, rest is omitted

Example: Concrete vs. abstract information

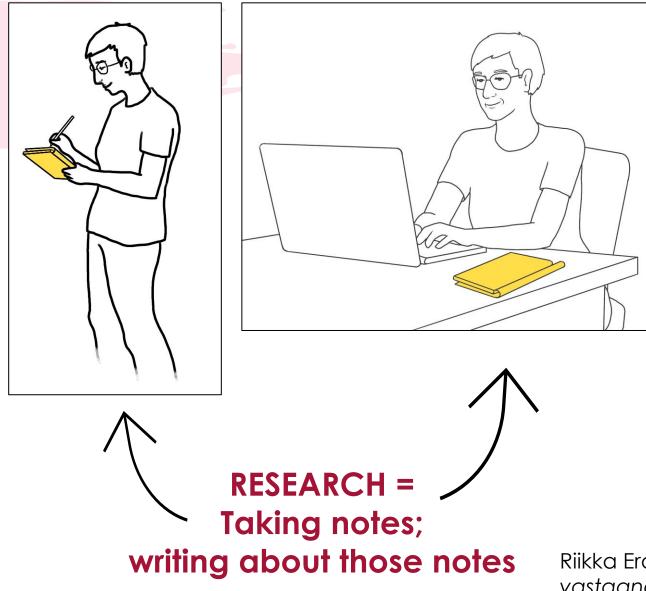
- Riikka Era, PhD research: Child asylum seekers: What is it like to spend your childhood in a reception center?
 - Ethnographic research: Spending time at the reception center
- First data collection: Illiteracy was not brought up!
 - No shared language; automatic translation tools
- Researcher's moral duty to make an effort the genuinely inform the children but also the parents
- → Illustrated informed consent document
- → Illustrations to explain the research to the children





Ketola: Drawing Justice

Illustrations: Anne Ketola





Riikka Era & Anne Ketola (forthcoming): Tutkimusviestintää vastaanotto- keskuksessa: Kuvien toimijuus monikielisissä vuorovaikutustilanteissa.

Ketola: Drawing Justice

Illustrations: Anne Ketola

Can the reader identify with the visual character?

Does the image represent the user in the way the user wants to be represented?

-> Acceptability of images?

Challenge:
How is the user of the document represented in the images?

Sarjis: Collaboration

1. Finnish Federation of Mother and Child Homes and Shelters

- Agreements for supervised exchange and supervised visitation services



2. Pirkanmaa Wellbeing Services County: Services for the Elderly

- Service descriptions of two home support services (meal and safety services)



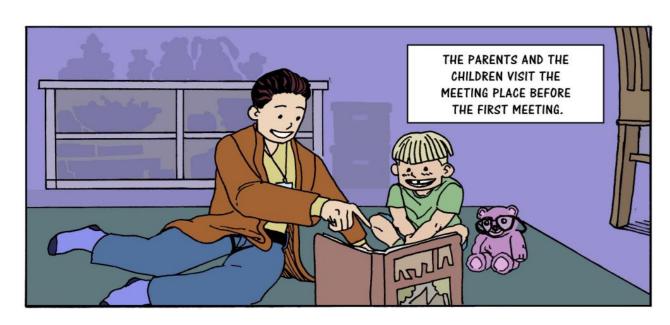
E.g. Supervised meetings comic

- How the meeting is organized
- What is allowed and what is not

• Etc.



THE SUPERVISOR SEES AND HEARS
EVERYTHING THAT THE CHILD AND PARENT
DO DURING THE MEETING.



E.g. Meal service comic

- How and when the meals are brought
- How meals are ordered
- Etc.



"The food is cold. It should be kept in the fridge.



"Warm up the meal in the microwave."

Presenting the client respectfully:

Nakedness makes client more vulnerable than necessary

Version 1

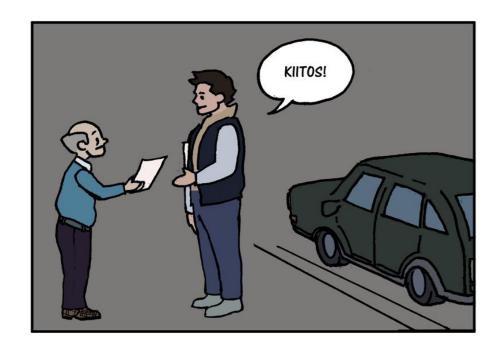


Version 2



Presenting the client respectfully: Size reflecting a physically cabable person

Version 1



Version 2



Racial representation? Gender representation?



Which is better:

Understanding some, or understanding none?

Work continues: Sarjis

ProLingJust (Promoting Linguistic Justice with Social Welfare Comics; 2025–2026, Research Council of Finland. PI Eliisa Pitkäsalo)

- Home service comics translated into Sami, Romani and Russian
- Which cultural factors may influence the acceptability of the images?



Work continues



Pay wages in a regular, timely and stable manner, and fully in legal tender. Partial payment in the form of allowance "in kind" is only accepted in line with ILO specifications.

- JARGONFREE:
- Contract Language project (Kone Foundation, 2024-26)

Our version



HOW DO I RECEIVE MY PAY?

PAY

is what you earn from your work.



Usually you get your pay in **MONEY**.



Sometimes you can get a part of your pay in **BENEFITS**.

Benefits means FOOD or a PLACE TO SLEEP.





YOUR BOSS HAS TO

- pay you **regularly**, for example once a month,
- pay you on time,
- pay the full amount you have earned,
- pay you either in cash or put directly into your bank account,
- pay you in the **currency** that is commonly used in your country.

Thank you!

Research.tuni.fi/sarjis

Jargonfree.fi

Creative-contracts.com



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